वायु यातायात नियंत्रक गिल्ड (भारत)
AIR TRAFFIC CONTROLLERS' GUILD (INDIA)

No. CC/ATCG/OPR-GEN/2017/03

12th April, 2017

The Member (Operations)
Airports Authority of India
Rajiv Gandhi Bhawan
New Delhi.

Various operational issues at Kolkata Airport – reg.

Sir,

The phenomenal growth of aircraft movements in Indian airports and airspace is known to all of us and all concerned agencies are taking several proactive measures to mitigate the present deficiencies and prepare themselves to meet the future. It has been observed that many issues at Kolkata Airport have not been taken care of appropriately creating great hindrances in the discharge of safe, orderly and expeditious flow of traffic. We are constrained to bring to your kind notice that certain issues needs to be addressed with utmost priority to meet the objectives of Air Traffic Services and expectations of public, in general, at Kolkata.

Central Executive Council of ATC Guild is in receipt of some communication from the Regional Secretary, Eastern Region regarding the following issues (Copy enclosed) :

1. **Enhancement of runway capacity of NSCBI Airport, Kolkata.**
2. **Un-aesthetic entrance and reception area of ATS Complex.**
3. **Problem of parking space in office premises of ATS Complex.**

As you are aware, the functions at Kolkata Airport are broadly headed by two senior executives viz. Regional Executive Director, Eastern Region and Airport Director, Kolkata Airport. The issues mentioned above comes within the domain of Airport Director for which request has been made by the Regional Secretary to resolve the issues at the earliest. However, it is observed that the lackadaisical approach of the operations people is a matter of great concern and the airport which is handling more than 400 movements per day is facing problems in expeditious management of traffic.

Further, a good working environment always adds to the motivation level of Air Traffic Controllers and the quality of service remains at its optimum when proper ergonomics is provided. It was told that during your last visit to Kolkata, ATCOs brought the un-aesthetic entrance and shabby looking reception area of ATS complex. It is a fact that the administrative building is a state of the art construction, popularly called as a glass house, whereas the center of ATC at Kolkata Airport is looking almost like a godown. We vindicate our statement because of the fact that the ATS building entrance has not been isolated from the open cargo areas.

We request your good office to examine the issues raised by the Regional Secretary, Eastern Region, ATC Guild independently and intervene in all those issues for a timely solution to boost the morale of the ATCOs working at that airport.

With kind regards,

(D.K. Behera)
President

Encl. : As above

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