



CC/Operations/03/2020

वायु यातायात नियंत्रक गिल्ड (भारत)
AIR TRAFFIC CONTROLLERS' GUILD (INDIA)

February, 27th, 2020



The Director General of Civil Aviation,
Aurobindo Marg,
Opposite Safdarjung Airport",
New Delhi-110 003

Sub: Inordinate delay/punishment of ATCOs

Sir,

Government of India had taken immense measures through its ANSP (AAI) and Regulator (DGCA) to maintain Indian airspace safe and secured. As a professional body of highly skilled professionals, ATC Guild (I) always welcomes not only such moves but also works in tandem with other stakeholders in aviation to reach the unique goal of zero ATC incidents.

As you are well aware that, the vast Indian airspace is experiencing burgeoning growth in air traffic in the recent past. With very limited weapons at their arsenal, Indian ATCOs are doing wonders and proving one of the best services in the world, which is being recognized by one and all and have very minimum number of incidents. The mistakes/ errors will be there when you manage such a big airspace. This concept is developing world wide and is adopted by Government of India. Also there may be so many contributory factors resulting an incident where the contribution of ATCO may be minimum or nil.

But to our utter surprise, our good office is punishing ATCOs even though there is no mistake from their part. A letter from the Regional Secretary, ATC Guild(I), Eastern Region, is attached for ready reference, which is a classic case of punishing an ATCO where a disaster had been avoided by his/her action only. Same has happened in Ahmadabad, incident occurred in route surveillance radar, however he is off roistered form all surveillance units. Which is a great injustice with individual. There are numerous more such examples on pan India basis.

Similarly, the ATCO involved in an incident had to wait for one year or more for clearance from regulator. After implementation of Government of India rule, he/she had to acquire the same rating. This kind of de-motivational action is not acceptable to the sincere and dedicated members of aviation fraternity who are exclusively engaged round the clock in providing safe, efficient and orderly flow of air traffic.

At the time when "JUST CULTURE" is being adopted globally, punishing controllers like this is totally uncalled for. ATC Guild India organized IFATCA (International Federation of Air Traffic Controllers Association) Seminar on recently on "JUST CULTURE" to sensitize officers involved in investigation.

Therefore, ATC Guild (I) requests for an early necessary action for such incidents and non-punitive action against controllers who are involved but not a contributor to the incident in light of "JUST CULTURE" and operational needs of ATS units of India and for better performance of by ATCOs of India in discharging their duties.

Thanking You and assuring our best corporation for all the times

Yours faithfully,



(Alok Yadav)
General Secretary

Enclosed: As above

Copy to:

1. Secretary, Civil Aviation Ministry, Rajiv Gandhi Bhavan, New Delhi-03
2. The Chairman, Airports Authority of India, Rajiv Gandhi Bhavan, New Delhi-03
3. Member (ANS), Airports Authority of India, Rajiv Gandhi Bhavan, New Delhi-03

