



canoso

civil air navigation services organisation

The Global Voice of ATM

Future Of Air Navigation Services

Quick introduction to CANSO

- The Global Trade Association of Air Navigation Service Providers (ANSP) – 150 members – 76 full member ANSPs and 74 associate members
- Members control over 80% of world's air traffic. and more than 70% of the world's airspace
- HQ in Amsterdam with regional offices in Brussels, Singapore, Jeddah, Mexico City, Johannesburg and an ICAO Affairs office in Montreal

POSITIONING OF CANSO

IATA

World's
Airlines

ACI

World's
Airports

**World's
ANSPs**

CANSO

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The Challenge.....



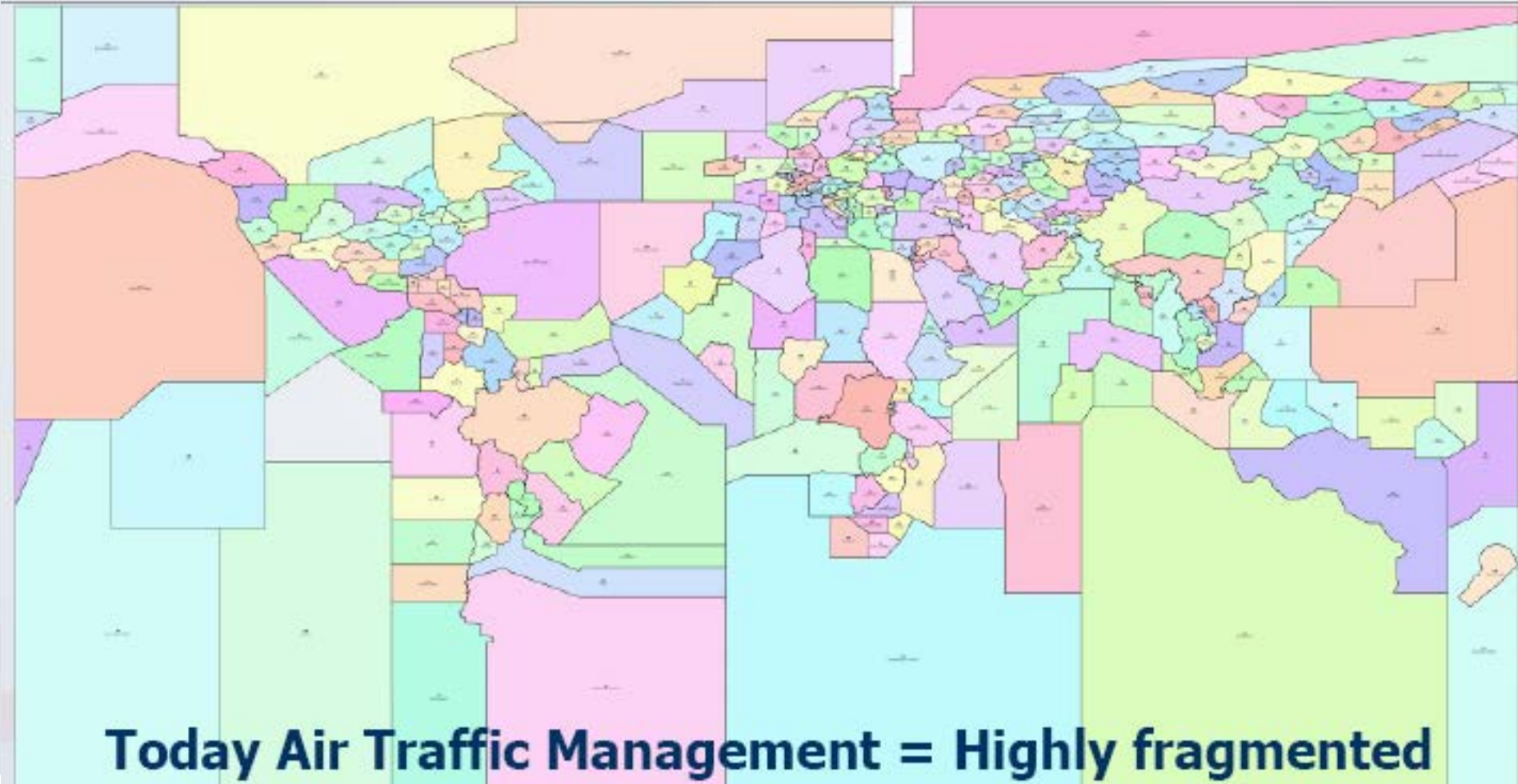
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When demand exceeds supply



Global Flight Information Regions



Fragmented airspace coupled with growing traffic demand.....



ANSP Development



Good Governance



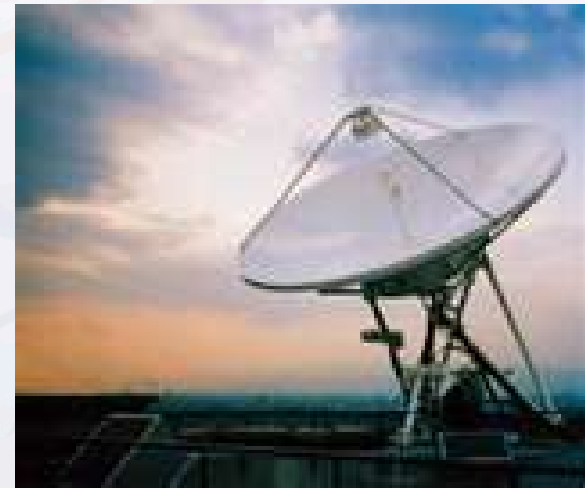
Business transformation

- Good governance – regulatory and institutional arrangements that promote safety, efficiency and cost effectiveness
- Performance based culture
- Customer focused service delivery
- Benchmarked against best in class

Performance metrics



ANSP MODERNISATION =
ENABLING TECHNOLOGY
+
BUSINESS TRANSFORMATION



Conclusion

- Continuous growth in air traffic will force the pace of change in technology and the transformation of ANSPs
- But ANSPs by themselves cannot solve regional and global airspace problems
- Only close collaboration can deliver efficient, cost effective and seamless airspace to users

It is People that makes the difference

- People as a key success factor
- People as basis for an ANSP's successful performance





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